

- **Nassar Investment Company (NIC)**

Nassar Investment Co. with its subsidiary is the largest producer and exporter of marble tiles in the Middle East. Through its headquarter and subsidiaries in Jordan, Dubai, and China , NIC offers and sells a wide range of marble related products to the Israel, Europe, Far East, and The USA.

NIC partnered with DataSet to revamp it legacy system with the objective of increasing the productivity of staff and the efficiency of operation. NIC needed to integrate its logistics and accounting processes based on standard information. DataSet took over the implementation and management of this project undertaking all tasks from program analysis, design, enhancements, development, testing, and deployment. Production cut-over was implemented successfully based on a gradual deployment approach of the ERP system. The project scope included the following modules:

<b>Module</b>
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- General Ledger
- Accounts Receivables
- Accounts Payables
- Fixed assets an logistics
- Supply Chain Management
- Manufacturing
- Warehouse Management
- Sales
- CRM

During the six months of implementation NIC was able to go live in the second month in both the Sales and Financial Department with the other department fully functional by the end of the following months. Post implementation NIC was able to achieve the following key indicators:

- Cut its monthly and quarterly reporting time by 90%
- Meet its annual reporting prior to assign deadline
- Plan, budget, and monitor based on Business Intelligence tool that provides management with key performance indicators and financial and operational trends
- Minimize redundancy in operation to zero level
- Better customer service in terms of response time and delivery
- Robust supply chain operation
- Huge saving in time through the automation of otherwise manual jobs
- Improved departmental communication through the introduction of a the task and notification system
- Improved connectivity with external data Source and the system through an intuitive import and communication mechanism
- Improved warehouse management through the masking of marble related system complexities
- Centralized access of information from any remote location through a high security VPN and thin client connectivity.